## REGULATORY IMPACT ANALYSIS AND TIERING STATEMENT

Regulation: 806 KAR 2:060 Contact Person: Abigail Gall Phone: +1 (502) 564-6026 Email: abigail.gall@ky.gov

(1) Provide a brief summary of: This administrative regulation clarifies the Commissioner's authority to classify complaints that are received by the Department of Insurance.

(a) What this administrative regulation does: The function of this administrative regulation is to set forth the classification of complaints made to the Department of Insurance.

(b) The necessity of this administrative regulation: The necessity of this administrative regulation is to ensure all received complaints are classified by the commissioner and within the jurisdiction of the department. This is necessary in order to aide in the effectuation of the Insurance Code.

(c) How this administrative regulation conforms to the content of the authorizing statutes: KRS 304.2-110 authorizes the Commissioner to promulgate administrative regulations that aide in the effectuation of Insurance Code.

(d) How this administrative regulation currently assists or will assist in the effective administration of the statutes: The classification of the complaints received by the Department determine the fate of the complaint and the following steps necessary to carry out the complaint.

(2) If this is an amendment to an existing administrative regulation, provide a brief summary of:

(a) How the amendment will change this existing administrative regulation: This is a new administrative regulation.

(b) The necessity of the amendment to this administrative regulation: This is a new administrative regulation.

(c) How the amendment conforms to the content of the authorizing statutes: This is a new administrative regulation.

(d) How the amendment will assist in the effective administration of the statutes: This is a new administrative regulation.

(3) List the type and number of individuals, businesses, organizations, or state and local governments affected by this administrative regulation: The entities that are listed in each complaint will be affected by this administrative regulation.

(4) Provide an analysis of how the entities identified in the previous question will be impacted by either the implementation of this administrative regulation, if new, or by the change, if it is an amendment, including:

(a) List the actions each of the regulated entities have to take to comply with this regulation or amendment: The commissioner and the appointing department staff authorized to receive and process complaints will need to utilize any supporting documents provided to the department to determine the classification of the complaint.

(b) In complying with this administrative regulation or amendment, how much will it cost each of the entities: There are no expected costs to implement this administrative regulation.

(c) As a result of compliance, what benefits will accrue to the entities: Complaints will be classified appropriately and the mission of the Department of Insurance will be met.

(5) Provide an estimate of how much it will cost the administrative body to implement this administrative regulation:

(a) Initially: Implementation of this amendment is not anticipated to have an initial cost on the Department of Insurance.

(b) On a continuing basis: Implementation of this amendment is not anticipated to have an on-going cost on the Department of Insurance.

(6) What is the source of the funding to be used for the implementation and enforcement of this administrative regulation: The Department will use funds from its current operational budget to perform the tasks necessary.

(7) Provide an assessment of whether an increase in fees or funding will be necessary to implement this administrative regulation, if new, or by the change if it is an amendment: An increase of fees will not be necessary because additional personnel is likely unnecessary.

(8) State whether or not this administrative regulation established any fees or directly or indirectly increased any fees: This administrative regulation does not establish any fees.

(9) TIERING: Is tiering applied? Explain why or why not. Tiering is not applied because this administrative regulation relates to all entities filing a complaint and any type of complaint received by the department follows the same processes.

## FISCAL NOTE ON STATE OR LOCAL GOVERNMENT

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(1) What units, parts or divisions of state or local government (including cities, counties, fire departments, or school districts) will be impacted by this administrative regulation? The department and the entities involved in the received complaint.

(2) Identify each state or federal statute or federal regulation that requires or authorizes the action taken by the administrative regulation. KRS 304.2-110.

(3) Estimate the effect of this administrative regulation on the expenditures and revenues of a state or local government agency (including cities, counties, fire departments, or school districts) for the first full year the administrative regulation is to be in effect. If specific dollar estimates cannot be determined, provide a brief narrative to explain the fiscal impact of the administrative regulation.

(a) How much revenue will this administrative regulation generate for the state or local government (including cities, counties, fire departments, or school districts) for the first year? No revenue is expected.

(b) How much revenue will this administrative regulation generate for the state or local government (including cities, counties, fire departments, or school districts) for subsequent years? No revenue is expected.

(c) How much will it cost to administer this program for the first year? No cost is expected.

(d) How much will it cost to administer this program for subsequent years? No cost is expected.

Note: If specific dollar estimates cannot be determined, provide a brief narrative to explain the fiscal impact of the administrative regulation.

- (4) Revenues (+/-): Neutral
- (5) Expenditures (+/-): Neutral
- (6) Other Explanation: There should be no fiscal impact of this administrative regulation.